

**Coos County Area Transportation District (CCATD)  
Discrimination Complaint Form**

- 1) **Get form here>>>** <https://www.coostransit.org/commitment/>
- 2) **Call CCATD for assistance >>>>** 541- 267-7111

Individuals or organizations who believe they have been denied the benefits of, excluded from participation in, or subject to discrimination on the grounds of race, color, or national origin may file a complaint with CCATD.

A copy of the CCATD Title VI/Nondiscrimination Policy Complaint of Discrimination is posted on CCATD website, <http://www.coostransit.org/> and at the CCATD office located at 2810 Ocean Blvd, Coos Bay Oregon, 97459.

The complaint form is currently available in English. The complaint form must be signed and submitted to CCATD General Manager/Title VI Specialist by contacting:

**CCATD**

2810 Ocean Blvd

Coos Bay, Or, FL 97459

**General Manager/Title VI Specialist**

David Hope

[dhope@coostransit.org](mailto:dhope@coostransit.org)

(541) 267.7111

Click on the link below to submit other comments or concerns to CCATD.

<http://coostransit.org/wp-content/uploads/2016/08/CustomerFeedbackForm.pdf>

A copy of our Title VI Plan is available here:

<http://www.coostransit.org/wp-content/uploads/2021/04/Title-VI-Program.pdf>

A copy of our Dial-A-Ride application is available here:

<http://www.coostransit.org/wp-content/uploads/2021/04/1-APPLICATION-Revised.pdf>

## **Oregon Department of Transportation (ODOT) Discrimination Complaint Form**

- 3) **Get form here>>>** [https://www.oregon.gov/odot/Business/OCR/Pages/DIS\\_CMLPNT\\_FRM.aspx](https://www.oregon.gov/odot/Business/OCR/Pages/DIS_CMLPNT_FRM.aspx)
- 4) **Call ODOT for assistance >>>>** 855- 540-6655

Title VI of the Civil Rights Act of 1964 states "No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." - Title 42 Section 200d

Title II of the Americans with Disabilities Act protects qualified individuals with disabilities from discrimination on the basis of disability in services, programs, and activities provided by State and local government entities.

Please provide the following information necessary in order to process your complaint. A formal complaint must be filed within 180 days of the occurrence of the alleged discriminatory act. Assistance is available upon request, please contact ODOT OCR at (855) 540-6655 or e-mail ODOT.TitleVI@odot.state.or.us. Complete this form and click the Submit button below to send by e-mail to ODOT.TitleVI@odot.state.or.us, or send by postal mail to the address at the bottom of the form. Note: With the exception of personal identifying information, the complaint form is not confidential and ODOT may be required to disclose this information upon request.

Note: If preferred, this form may be printed, filled out, and mailed to:  
ODOT Office of Civil Rights MS 23, Attn: Title VI/EJ/ADA Manager  
3930 Fairview Industrial Drive SE  
Salem OR 97302-1166

**Federal Transit Administration (FTA)  
Civil Rights Complaint Form**

- 1) **Get form here>>>** [Consolidated Civil Rights Complaint Form \(dot.gov\)](https://www.fta.dot.gov/civil-rights/complaint-form)
- 2) **Call the FTA for assistance** >>>>1-888-446-4511

The Federal Transit Administration Office of Civil Rights is responsible for ensuring that providers of public transit properly implement several civil rights laws and programs, including Title VI of the Civil Rights Act of 1964, the Americans with Disabilities Act of 1990 (ADA), the Disadvantaged Business Enterprise (DBE) program, and the External Equal Employment Opportunity (EEO) program.

In the FTA complaint investigation process, we analyze the complainant's allegations for possible deficiencies by the transit provider. If deficiencies are identified, they are presented to the transit provider and assistance is offered to correct the inadequacies within a predetermined timeframe.

Please mail your completed form to:

**Director, FTA Office of Civil Rights  
East Building, 5th Floor – TCR  
1200 New Jersey Ave., SE  
Washington, DC 20590**

If you have questions about how to prepare a complaint, you may contact our toll-free FTA Assistance Line at 1-888-446-4511. More information about transit-related civil rights requirements may be found on the FTA's website at [www.fta.dot.gov](https://www.fta.dot.gov).